

Sample ID Card

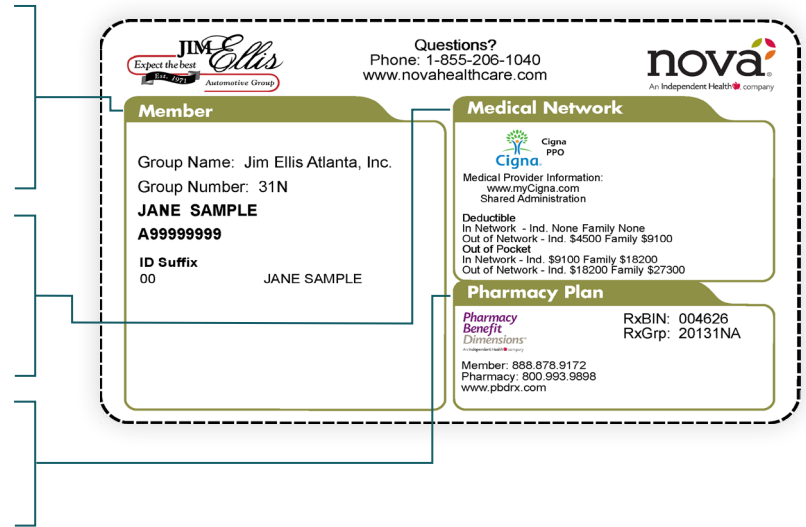
Be sure you and your dependents present this new ID card to providers when receiving service.

Front of Sample Card

Member Information – Your group name, medical/pharmacy group number, member ID number and name are located here on the front of your ID card. This information is used to identify benefits for you and your covered dependents.

Medical Network – To receive the in-network level of benefits, your provider must participate in this network. To identify participating providers, please visit the Consumer Information Center online.

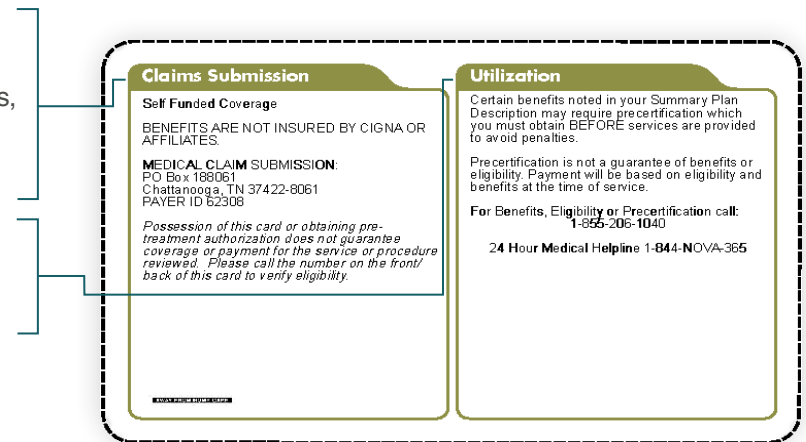
Pharmacy Plan – Your Pharmacy Benefits Manager is Pharmacy Benefit Dimensions. Maximize your savings by utilizing participating pharmacies.



Back of Sample Card

Claims Submission – All claims should be submitted to the address located on the back of your ID card. If you have any questions about claims, please contact our Customer Service department using the number on the front of your ID card.

Utilization – Please contact our medical management department at the number listed in the Utilization section for precertification.



Questions?

If you have questions related to your benefit plan, please contact Nova's Customer Service department using the number on the front of your ID card, **Monday – Friday 8 a.m. – 8 p.m. ET.** We thank you for your participation and look forward to providing you with the exceptional service you deserve.