# **Online Tools**



# **Information at Your Finger Tips**

Nova offers a variety of tools and information designed to empower you to increase your health awareness, reduce your personal health risks and get the most from your benefits.

#### **Consumer Information Center**

Nova's secure online Consumer Information Center offers immediate access to individual coverage, plan and claims information. You can view your benefit structure, access recent claims, order an ID card, find a provider, search a collection of information on a variety of wellness topics, enroll in LifeMart for discounts on health and wellness products and contact Customer Service.

# **Register Today!**

- 1. Visit novahealthcare.com and click Member in the top-right corner of the page.
- 2. Click on the Log In button for Medical Plan Participants then click Create account to get started.





### MyNova App

The MyNova App lets you take your benefits with you wherever you go. With MyNova you can access plan details, review recent claims, find a provider, shop LifeMart discounts and view the front and back of your ID card. You can even email your card information right to your provider.

#### **User Information**

Only members with benefits administered by Nova can log in and use the app. Your personal information cannot be accessed without your username and password. You must register on the Consumer Information Center before using MyNova.

# MyNova App



With the MyNova App, we're putting the benefit information you need right at your fingertips! We're helping you put tools and resources in your pocket, so you have everything you need whenever you need it.

Through the app you'll find:

## My ID Card

View the front and back of your ID card whenever you need to, with the option to email your card information directly to your provider's office.

#### **Show Your ID Card to Providers**

On the landing page there is an option to view your ID card, without logging in, helping users save time and access information more conveniently.

### **My Benefits**

Reference a quick snapshot of your benefits.

# **My Claims**

See your most recent claims and get a detailed view of each one.

# **Claim Forms**

Medical, dental, vision, and super bills can be submitted through the app. Snap a picture and submit a claim right from your mobile device!

#### LifeMart

Access a wide variety of health and wellness discounts, and much more!

#### **News and Views**

Up-to-date and easy-to-read deductible and out-of-pocket information.

# Download the MyNova App Today!

**User Information** 

Only members with benefits administered by Nova can log in and use the app. Your personal information cannot be accessed without your username and password. First, register through the Consumer Information Center online and download the app on any iOS or Android device.

# Get Started With MyNova in Minutes.

Download the MyNova App for your chosen device from the Apple App Store or Google Play and log in using the password you use to access the MyNova Consumer Information Center.

Questions? Just contact the Nova Customer Service team using the phone number on your ID card.

