The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, <u>www.novahealthcare.com</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary</u> or call 1-855-206-1040 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$18 900 individual / \$28 350 family for Out-of-Network	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. Preventive care services are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket limit</u> for this <u>plan</u> ?	\$9,200 individual / \$18,400 family for In-Network providers	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services.  If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billed charges, and health care this plan does not cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.

Will you pay less if you use a network provider?	Yes. See <u>CIGNA Provider Directory</u> or call <b>1-855-206-1040</b> for a list of participating providers.	This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays ( <u>balance billing</u> ).  Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work).  Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral.</u>
Is Pre-Certification required for services?	Yes, for certain services.	Failure to obtain precertification will result in a 100% penalty.



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

		What You Will Pay		Limitations, Exceptions, &
Common Medical Event	Services You May Need	In-Network providers Provider	Out-of-Network Provider	Other Important Information Required
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	Subject to deductible, then covered in full	Subject to deductible, then 40% coinsurance	None
	Specialist visit	Subject to deductible, then covered in full	Subject to deductible, then 40% coinsurance	None
	Preventive care/screening/immunization	No charge	Subject to deductible, then 40% coinsurance	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	Subject to deductible, then covered in full	Subject to deductible, then 40% coinsurance	None
	Imaging (CT/PET scans, MRIs)	Subject to deductible, then covered in full	Subject to deductible, then 40% coinsurance	Prior Authorization Required

	Services You May Need	What You Will Pay		
Common Medical Event		In-Network providers Provider	Out-of-Network Provider	Limitations, Exceptions, & Other Important Information
If you need drugs	Generic Drugs	Select Network: \$5 copay Non-Select Network: \$25 copay	Not covered	Must use a participating pharmacy. Retail: 30-day supply
to treat your	Preferred Brand Drugs	Select Network: \$35 copay Non-Select Network: \$55 copay	Not covered	Prior Authorization may be required for certain medications. For
prescription drug coverage is available at https://veracity.procar	Non-Preferred Brand Drugs	Select Network: \$70 copay Non-Select Network: \$90 copay	Not covered	verification call, 1-888- 388-8228.
	Specialty drugs	Not covered	Not covered	Not covered
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	Subject to deductible, then covered in full	Subject to deductible, then 40% coinsurance	Prior Authorization required
surgery	Physician/surgeon fees	Subject to deductible, then covered in full	Subject to deductible, then 40% coinsurance	None
If you need immediate medical attention	Emergency room care	\$750 copay/visit	\$750 copay/visit	None
	Emergency medical transportation	Subject to deductible then covered in full	Subject to deductible, then 40% coinsurance	None
	Urgent care	Subject to deductible then covered in full	Subject to deductible, then 40% coinsurance	None
If you have a hospital stay	Facility fee (e.g., hospital room)	Subject to deductible then covered in full	Subject to deductible, then 40% coinsurance	Prior Authorization is required
	Physician/surgeon fee	Subject to deductible then covered in full	Subject to deductible, then 40% coinsurance	Prior Authorization is required
If you need mental/ behavioral health or substance abuse services	Outpatient services	Subject to deductible, then covered in full	Subject to deductible, then 40% coinsurance	None

	Services You May Need	What You Will Pay		
Common Medical Event		In-Network providers Provider	Out-of-Network Provider	Limitations, Exceptions, & Other Important Information
If you need mental/ behavioral health or substance abuse services	Inpatient services		Subject to deductible, then 40% coinsurance	Prior Authorization required
	Office visits	Subject to deductible, then covered in full	Subject to deductible, then 40% coinsurance	Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).
	Childbirth/delivery professional services	Subject to deductible then covered in full	Subject to deductible, then 40% coinsurance	None
If you are pregnant	Childbirth/delivery facility services	Subject to deductible then covered in full	Subject to deductible, then 40% coinsurance	Pre-certification is required for vaginal deliveries requiring more than a 48 hour stay and for cesarean section deliveries requiring more than a 96 hour stay in order to avoid a penalty.
	Home health care	Subject to deductible then covered in full	Subject to deductible, then 40% coinsurance	50 visits per calendar year; Prior Authorization required
	Rehabilitation services			20 visits per calendar year
recovering or have other special health needs	Habilitation services			20 visits per calendar year
	Skilled nursing care			160 visits per calendar year; Prior Authorization required
	Durable medical equipment			None
	Hospice services			None
If your child needs	Children's eye exam or glasses	Not covered	Not covered	Not covered
dental or eve care	Children's dental check-up	Not covered	Not covered	Not covered

#### **Excluded Services & Other Covered Services:**

# Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Bariatric surgery
- Dental Care
- Infertility Treatment
- Long Term Care

- Non-emergency care when traveling outside the U.S.
- Routine Eye Care
- Routine Foot Care
- Weight Loss Programs

Specialty medications for treatment of cystic fibrosis, hemophilia, and spine bifida, unless it is administered at an inpatient setting or transplant-related.

### Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

• Chiropractic Care (limited to: 20 visits per calendar year)

Hearing Aids (limited to: 1 per ear every 3 years; \$3,000 max)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>. Other coverage options may be available to you, too, including buying individual insurance coverage through the <a href="https://www.healthcare.gov">Health Insurance Marketplace</a>. For more information about the <a href="https://www.healthcare.gov">Marketplace</a>. visit <a href="https://www.healthcare.gov">www.healthcare.gov</a> or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact the plan at 1-855-206-1040. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>. "Additionally, a consumer assistance program can help you file your appeal. Contact Georgia Office of Insurance and Safety Fire Commissioner." A list of states with Consumer Assistance Programs is available at: <a href="https://www.dol.gov/agencies/ebsa/laws-and-regulations/laws/affordable-care-act/for-employers-and-advisers">https://www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/</a>.

### Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

### Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

### **Language Access Services:**

[Spanish (Español): Para obtener asistencia en Español, llame al 1-855-206-1040

[Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-206-1040

[Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-855-206-1040

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

### **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

## Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)

■ The plan's overall deductible

\$9,450

■ Specialist /cost sharing

**Deductible** 

■ Hospital (facility) [cost sharing]

**Deductible** 

\$35,600

Other [cost sharing]

Other [cost sharing] **Deductible** 

**Deductible Deductible** 

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work)

Specialist visit (anesthesia)

Total Example Cost

Total Example Cost	ψ55,000	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$9,450	
<u>Copayments</u>	n/a	
<u>Coinsurance</u>	\$0	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$9,510	

# **Managing Joe's Type 2 Diabetes** (a year of routine in-network care of a wellcontrolled condition)

■ The plan's overall deductible

■ Hospital (facility) [cost sharing]

\$9,450

■ Specialist [cost sharing]

Deductible

#### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Total Evennela Cost

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600	
In this example, Joe would pay:		
Cost Sharing		
<u>Deductibles</u>	\$5,600	
<u>Copayments</u>	n/a	
<u>Coinsurance</u>	\$0	
What isn't covered		
Limits or exclusions	\$20	
The total Joe would pay is	\$5,620	

# **Mia's Simple Fracture** (in-network emergency room visit and follow up

■ The plan's overall deductible

\$9,450

Specialist [cost sharing] **Deductible \$465** 

Hospital ER (facility) [cost sharing] \$750

Other [cost sharing]

**Deductible \$150** 

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800	
In this example, Mia would pay:		
Cost Sharing		
<u>Deductibles</u>	\$615	
<u>Copayments</u>	\$750	
<u>Coinsurance</u>	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$1,365	

Note: These numbers assume the patient does not participate in the plan's wellness program. If you participate in the plan's wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: 1-855-206-1040.

\*Note: This plan has other deductibles for specific services included in this coverage example. See "Are there other deductibles for specific services?" row above.