




## HOW TO: Activate My Account

\*Account activation must be completed on Google Chrome or Firefox browsers

- You will receive your group and member number with your welcome pack or via e-mail.
- Go to [www.1800md.com](http://www.1800md.com) and click member login
- Click link to 



Have your Member Number ready to proceed with activation.

- Fill in the required information:

TO ACTIVATE YOUR ACCOUNT, PLEASE COMPLETE THE FOLLOWING:

\* Member Number:   
(Same as Client #)

AND EITHER

Group Number:

OR

First Name:

Last Name:

Date of Birth:

AND


\* eMail Address:

Password Requirements: Include the following rules. Passwords:  
 - Must be at least 8 characters  
 - Must contain an uppercase letter  
 - Must contain a lowercase letter  
 - Must contain a number  
 - Must contain a symbol

\* Password:

\* Confirm Password:

**ACTIVATE MY ACCOUNT**

- Select "  " button
- Next, please check your email for a link to complete verification.

**1.800MD** Member Portal LOG OUT

PORTAL HOME MY HEALTH HISTORY MY DEPENDENTS MY ACCOUNT ▾

Your account must be verified before proceeding. Please check your email for a link to finish verification. If you can not find the email, please click the button below to re-send the verification.

**Resend Verification**

**1.800MD provides access to physicians 24/7 via the phone and video for diagnosing and treating acute care illnesses.**



**HOW TO: Activate My Account**

- You will receive two emails:
  - The first letting you know that you have registered.
  - The second contains the link to verify your account.

**Hello!**

Please verify your account to proceed

[Verify Account](#)

Thank you for registering your account!

Regards,  
1800MD Services Application

- Once verified, you will automatically be directed to your secure Member Portal

**1.800MD provides access to physicians 24/7 via the phone and video for diagnosing and treating acute care illnesses.**