



# Urgent care visits in the comfort of your own home

## Help is available for many ailments and injuries

DispatchHealth professionals treat the same types of health issues that urgent care does. They also have special training in serious and complex injuries and illnesses, including COVID-19. When visiting your home, DispatchHealth professionals follow appropriate hygiene and safety protocols to help you stay healthy.

### Common ailments

- Colds and flu
- Weakness
- Falls

### Eye

- Injuries
- Skin infections around the eye
- Object removal

### Heart

- Racing and fluttering
- Worsening congestive heart failure

### Lungs

- Shortness of breath with chronic obstructive pulmonary disease (COPD)
- Asthma
- Pneumonia

### Kidney and bladder

- Kidney stones (with known history)
- Catheter problems or malfunction
- Unable to urinate

### Skin

- Significant infections
- Boil or abscess
- Infected wounds or ulcers
- Cuts requiring stitches or glue

### Stomach and intestines

- Diarrhea
- Nausea
- Vomiting (dehydration)
- Severe constipation

### Ear, nose and throat

- Nosebleeds
- Removal of objects in the ear or nose
- Facial injuries

### DispatchHealth can even do **complex procedures:**

- Electrocardiogram (EKG)
- IV placement
- IV fluids
- Stitches
- Splinting
- Advanced onsite blood testing
- Lancing an abscess or boil
- Urinary catheter insertion

**In a life-threatening emergency, call 911 immediately.**

## Schedule a visit

Call **1-678-203-8288**, visit [dispatchhealth.com](https://dispatchhealth.com) or download the DispatchHealth app. A specialist will discuss your symptoms to be sure they can help.

Care is available 365 days a year between 8 a.m. and 10 p.m. for anyone older than three months.



# More about DispatchHealth visits

## The care team

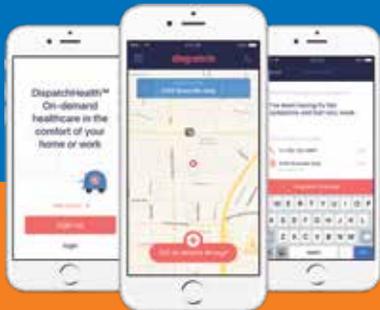
DispatchHealth provides you with experienced health care professionals who can evaluate different types of injuries and illnesses. You'll be seen by a physician assistant or nurse practitioner and a medical technician. A doctor with emergency room experience is available virtually. DispatchHealth will call in any necessary prescriptions and update your doctor so you can focus on feeling better.

## Payment

DispatchHealth bills your insurance directly, but you can pay your share of the cost with a credit card, health savings account (HSA), health reimbursement account (HRA) or flexible spending account (FSA).

## Care that fits today's world

In these challenging times, DispatchHealth brings care to your home that's convenient and safe, and costs less than a visit to the ER.



**In a life-threatening emergency, call 911 immediately.**

If your plan doesn't have an urgent care copay, the most you would ever pay for this provider is \$275.